

Service Transition Manager

Duties:

The Service Transition Manager is for Transition Planning and Support, Change Management, Service Asset and Configuration Management, Release and Development Management, Service Validation and Testing, Evaluation and Knowledge Management. Transition planning support ensures the planning and coordination of resources in order to realize the specifications of the Service Design. Transition Planning ensures that issues and risks are managed and documented at a minimum via Service Delivery Packages (SDP).

Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Master's degree and/or project management certification is preferred.

General Experience: At least 10 years of experience in program or project management.

Specialized Experience: At least eight years of experience in supervision or oversight of IT related programs or projects.

Key Traits:

- Strong ITIL experience
- Has managed/run Change Control Boards
- Understands differences between Change Management, Configuration Management, and Release Management
- Good technical background in managing/maintaining infrastructure
- Managed technical resources

Apply:

Interested applicants please submit your resume with cover letter to:

Email: talentacquisition@feinfo.com or

Mail: FEI Systems at 7175 Columbia Gateway Drive, Suite A. Columbia, MD 21046